

**.dnetworks**

Powered by Technology, Driven by Passion.

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**Company Profile**



# WHY CHOOSE DNETWORKS?

Founded in 2007, Deo Networks is a leading IT support and managed services provider, driven by a passion for technology and delivering innovative solutions to businesses across South Africa, with a strong presence in the greater Gauteng area.



## Our Service

We don't just offer IT support—we empower businesses with seamless and innovative technology solutions that significantly enhance efficiency, security, and overall innovation.



## Our Passion

Our team is passionate about technology and committed to delivering professional, personalized, efficient, and reliable service that ensures your business operates smoothly and effectively.



## Our Support

At DNET, we go beyond troubleshooting. We proactively secure networks, eliminate recurring issues, and optimize systems for peak performance.



## Our Expertise

We provide comprehensive IT solutions, including infrastructure design, cybersecurity, cloud services, and end-user support, with tailored options like on-demand support and managed services.



# DNETWORKS UNMATCHED SUPPORT

We offer and provide a comprehensive suite of services to keep your business secure, efficient, and competitive. As an up-to-date Managed Service Provider (MSP), we deliver expert IT solutions with a passion for exceptional service and strategic direction to help your business thrive.



## Core IT Infrastructure Management

- Network & Server Management – Monitoring, maintenance, and optimization of your network, cloud, and on premises servers.
- Workstation & Device Management – Keeping all company devices updated, secure, and running efficiently.
- Cloud Services Management – Managing cloud platforms (Azure, AWS, Google Cloud, or private clouds).
- Backup & Disaster Recovery (BDR) – Automated backups with quick recovery solutions.



## Cybersecurity Services

- Endpoint Protection & Antivirus – Securing all devices from malware, ransomware, and threats.
- Firewall & Network Security – Proactive monitoring and configuration to block cyber threats.
- Email Security & Phishing Protection – Spam filtering, encryption, and anti-phishing tools.
- Security Awareness Training – Educating employees on cybersecurity best practices.
- Compliance Management – Ensuring your business meets regulatory standards (GDPR, HIPAA, PCI-DSS, etc.).



## Cloud & SaaS Management

- Microsoft 365 / Google Workspace Support – Managing emails, collaboration tools, and licenses.
- Cloud Storage & File Sharing – Securing and optimizing cloud storage solutions (OneDrive, Dropbox, SharePoint).
- VoIP & Unified Communications – Managing business phone systems and collaboration tools like Teams or Zoom.



## Helpdesk & User Support

- 24/7 IT Support – Providing fast, reliable remote and on-site support for employees.
- Proactive Monitoring & Maintenance – Detecting and resolving issues before they cause downtime.
- Onsite Visits and Audits.



## IT Strategy & Consulting

- IT Roadmap & Budget Planning – Helping plan long-term IT investments and upgrades.
- Vendor Management – Handling relationships with reliable IT vendors (ISP, software providers, etc.).



## AI & Automation Support (for advanced SLA clients at an additional cost)

- Process Automation – Using AI-driven tools to streamline repetitive tasks.
- Business Intelligence & Analytics – Helping leverage data-driven insights for decision-making.
- Penetration Testing and Firewall Tests.
- App Development.



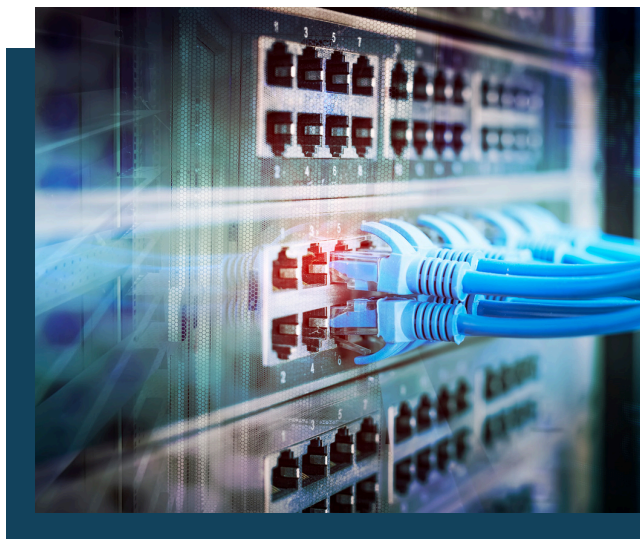
# DNETWORKS PASSIONATE APPROACH

DNET offer tailored IT support solutions to fit every budget and timeline, from network support to remote backup, disaster recovery, and automation. We prioritize quick response times to minimize downtime and focus on providing flexible solutions that meet your specific needs. Instead of fitting you into predefined service packages, we work closely with you to design an IT solution that aligns with your unique requirements.



## Customer Satisfaction

We partner with you to identify areas for improvement and recommend IT support solutions that drive efficiency and productivity. By minimizing downtime and providing superior IT support, we help businesses make the most of their most valuable resource: time. Whether off-site or on-site, project-based or long-term, DNET delivers a comprehensive range of services to address all your IT needs, enabling you to focus on growing your business.



## Premium Quality & Value

We are committed to delivering exceptional service through our certified technicians, ensuring your IT systems run smoothly and efficiently. With top-tier products and scalable solutions, we provide customized, in-house-level IT support for businesses of all sizes, all at a fraction of the cost. Our goal is to enhance your operations, reduce downtime, and help you focus on growing your business while we manage your IT needs.

# DNETWORKS

## SCOPE OF SERVICES

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Dnetworks offers a full spectrum of IT solutions, from network design to security, mobile services, and advanced audio-visual systems. Tailored to your needs, our services ensure efficiency, security, and scalability for your business. Our services are not limited to those mentioned. We customize solutions to meet your unique business needs.

- Maintenance Support Contracts
- Network Design and Implementation
- Remote and Onsite Support Contracts
- Internet Service Provider Solutions
- Mobile Cellular Solutions
- VoIP Solutions
- Website Hosting Maintenance
- Hosted Server Environments
- Hosted Switchboard Solutions
- Microsoft Office 365 Business Solutions
- Webmail / Web-Based Email
- Firewall Hardware and Software
- Advanced Routing & Managed VPN Solutions
- Wired Network Solutions
- Wireless Network Solutions
- Backup Solutions
- Disaster Recovery Solutions
- Antivirus and Spam Solutions
- Hardware Sales
- Software Sales
- MAC Apple Products and Support
- CCTV Camera Systems
- Home Automation
- Multi-Room Audio Solutions
- High-End Audio Sales and Installation
- Full IT Business Solutions





# DNETWORKS PROUD PARTNERS

At DNET, we take pride in collaborating with leading industry partners to offer innovative and reliable IT solutions. These strategic partnerships enable us to provide cutting-edge technology, expert support, and tailored services that empower your business to stay ahead of the curve. By working closely with trusted partners, we ensure that your IT infrastructure is equipped with the latest advancements, maximizing efficiency, security, and performance.





# DNETWORKS

## GROWING WITH TECH

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At Dnetworks, we are passionate about driving business growth through innovative IT solutions. As technology evolves, we ensure you stay ahead with scalable, secure, and efficient services tailored to your needs. Our commitment is to grow with you, providing cutting-edge technology, expert guidance, and dedicated support to empower your success.

DNET Business Solutions implements robust systems to manage, monitor, and audit service frameworks, upholding the highest standards while swiftly addressing any vulnerabilities. Our proactive approach ensures seamless operations, minimizing downtime and maximizing efficiency.

We value your trust and are committed to delivering reliable, future-ready solutions. If you require any further information or assistance, please don't hesitate to reach out.

**...we're here to help you grow and succeed.**



# **DNETWORKS** **POWER TEAM**

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